

Bruno Soares Correa

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**Please reach out if you need more details.*



P E R S O N A L S K I L L S

Offering 20+ years of comprehensive experience in ICT, end-to-end IT infrastructure and network administration, working with Linux and Windows platforms, datacentre infrastructure, network assets and liabilities and firewalls. Technology-savvy, seeking innovations and improvements to optimize processes and routines in all departments that demand information technology, such as accounting, production, sales and human resources.

E X P E R I E N C E

Cyber Security & Infrastructure Manager – (Full Time)

From Aug 2023 to Apr 2024 – Nimble Australia, Gold Coast, Australia (www.nimble.com.au)

- Committed to implementing and supervising the company's cloud infrastructure, my role extends to strategic contract management, vendor engagement, and overseeing contract renewals. This ensures the maintenance of a robust cybersecurity framework and fosters connections with premier vendors. In the dynamic fintech sector, I prioritize daily monitoring of our cloud applications, ensuring their security and adherence to industry standards like the Essential Eight from ACSC and OWASP guidelines. Leveraging tools such as CrowdStrike Falcon, TrendMicro Vision One, Cloud Conformity, OKTA, LastPass, and KnowBe4, we safeguard all systems against emerging threats while continuously refining our security posture and instilling a culture of cybersecurity awareness within the company.

Network Administrator – (Full Time)

From Jun 2021 to Aug 2023 – Aged Care Decisions, Gold Coast, Australia (www.agedcaredecisions.com.au)

- Overseeing the ICT infrastructure to align with the company's expansion and future demands across hardware, telecommunications, and cybersecurity. Providing support levels 1 to 3 as needed, I also coordinate and deliver cyber security awareness training and phishing simulation campaigns using KnowBe4. Ensuring the efficacy of the BDR plan (Backup and Disaster Recovery) in meeting business requirements, I enforce IT security protocols among employees and contractors. Vigilantly monitoring the network and systems to ensure optimal operational uptime for all staff, I manage platforms including AWS, Office 365, VMWare ESXi 8, Windows Server 2022, and FortiGate Firewall. Additionally, I oversee SIP trunks and the VoIP system (3CX), streamline onboarding and offboarding processes, and liaise with vendors and suppliers to procure equipment that supports company growth while monitoring contractual obligations.

Technical Consultant – (Full Time)

From Sep 2020 to Jun 2021 – Xtreme IT / Gold Coast Data Centre, Gold Coast, Australia (XtremeIT has ceased its operations, shifting their focus entirely to their most promising product, Newbook. (www.newbook.com.au))

- Monitoring and maintaining computer systems and networks, server management and troubleshooting using Linux, Datadog, Zabbix, LibreNMS, Ruckus ZoneDirector, SonicWall Firewall, Webroot SecureAnywhere AntiVirus and VMWare management, responding in a timely manner to service issues and requests collaborating with software and network engineering teams on cybersecurity and network efficiency, provide IT support to staff and several customers remotely and on-site, management of 3CX VoIP phone system, Mail server migration, Windows Server and Office 365 reselling and management.

IT Networking Specialist - (Full Time)

From Ago 2019 to Sep 2020 – ESA Group, Brisbane, Australia (<http://www.esa-group.com.au/>)

- Management of the network infrastructure and servers (Dell), Cisco switches, Mikrotik firewall/router, dealing daily with Windows Server 2016, Office 365, Linux, MySQL, VPN, VoIP (3CX Software), Active Directory, DNS, DHCP, Amazon AWS, performing troubleshooting and diagnosing, undertaking routine installations and de-installations of IT hardware and software, provide support for the ERP (internally developed) investigating bugs, errors, new feature requests and routines to the ERP.

IT Analyst - (Full Time)

From Apr 2010 to Jan 2017 – Viena Pig Iron Company, Belo Horizonte, Brazil (<http://www.vienairon.com.br/>)

- Providing support for users to the enterprise resource planning system, administration of networks and servers (Dell, HP, Toshiba) with Windows Server 2000 to 2012, Linux, MSSQL 2012, VPN, VoIP, Active Directory, DNS, DHCP, performed troubleshooting and diagnosing, undertaking routine installations and de-installations of IT hardware and software, integrating software with TOTVS ERP systems (Saldus, Nucleus, Liber, Fluxus, SPED) investigating bugs, errors and new feature requests and routines, implementing security policies using ACL, Firewall, IPSEC, SSL, VPN, IPS/IDS with FortiGate Firewalls (FortiGate 70D to 100D) and Linux Iptables, troubleshooting of complex LAN/WAN infrastructure, including routing protocols TCP, UDP, OSPF to improve the network efficiency, occasionally performing remote and on site troubleshooting in various locations in Brazil.

E D U C A T I O N

Certifications

- AWS Certified Cloud Practitioner (Certification ID: 6DHF9R9251QQ1JWD) – Issued Dec 2022
- Certified in Cybersecurity by (ISC)2 (Certification ID: 832102) – Issued Nov 2022
- Microsoft 365 Fundamentals (MS-900 Certified, Certification ID: 990882721) - Issued Jan 2021
- ICSI | CNSS Certified Network Security Specialist (Credential Number: 19201001) – Issued Jun 2020
- Autopsy Basics and Hands-On (Digital Forensics Platform, Certificate ID: pxlremkllk) – Issued Jun 2020

Australian College of Information technology – Gold Coast, Australia

- Certificate III, IV and advanced diploma in IT Network Engineering and telecommunications 03/2018 – 03/2020

International House ALS – Brisbane, Australia

- General English Course – 07/2017 to 01/2018

Faculdade Promove – Belo Horizonte, Brazil

- From 2008 to 2010 (2 years full-time) – Computer Network Management

L A N G U A G E S

English – Fluent

Portuguese – Native Speaker